



What is ParentVUE or StudentVUE?

Parents and students can access **ParentVUE** and **StudentVUE** using a web browser or by downloading the App from iTunes or the GooglePlay store.

ParentVUE offers a single sign-on to view school information for all children, regardless of the grade level or school of attendance within Espanola Public Schools. ParentVUE and StudentVUE offers access to the student and classroom information and different types of communication from the school or district for each child. Parents see their children's information only and cannot see other students' information.

How do I access ParentVUE or StudentVUE?

To access ParentVUE via a web browser (we recommend using Google Chrome or Firefox, not Internet Explorer), go to: https://nm-esp55.edupoint.com/PXP2_Login.aspx

To access ParentVUE or StudentVUE via the app on your mobile device, visit iTunes or GooglePlay, download the app and follow the prompts to set up your account.

You will need an activation key to set up your account. Activation Keys were mailed out to all parents and students (who did not have an active account), the week of March 18, 2020. Activation keys and access are only available for authorized parents or guardians and students in grades 5-12. If you did not receive an activation key or need your password reset you can contact your school office manager, office support staff or building principal for assistance. See the attached email and phone number contact sheet if needed.

Who do I contact for support, Activation Keys, or to re-set my password?

Please contact your school office manager, office support staff or building administrator if you need your activation key, or assistance in re-setting your password. You should email your name, your child's name, date of birth and grade level along with your specific request to the school team.

If you log-on and do not see all of your children, then please DO NOT create a separate ParentVUE account for additional children. If you do not see all of your children, then please email Erica Martinez, our district Synergy administrator at Erica.martinez@k12espanola.org. Please email your school team for all other inquires and for support.

Tips and Recommendations

- Google Chrome or Firefox are the preferred web browsers for optimal performance. We do not recommend using Internet Explorer.
- Utilizing your mobile device via the downloadable app is recommended as a faster, easier way to access your account verses a web browser.
- Utilizing a web browser will sometimes result in a **“Server Error in '/' Application. Object reference not set to an instance of an object.”** If you receive this error, then please refresh your screen and the error will be cleared.